

The results are in: Expanite customer satisfaction survey 2017

Feedback is an important function of any business, and it's one that we at Expanite take very seriously. Every year, we ask some of our customers to complete a satisfaction survey, asking them to rate our services and provide feedback. From the results, we gain a direct insight into what our customers want, and more importantly, what they need and ensure that we continuously improve and innovate our business.

The result shows that our customers believe that our customer service, professionalism and overall quality exceed the competitors in the market, the numbers speak for themselves:



What our customers say...



The surveys score boils down to one question — How likely is it that you would recommend Expanite to people you know? More than 95% of the respondents would either be extremely or very likely to recommend Expanite to people they know.

Do you have a success story you would like to share about Expanite? Share it with us on the expanite.com or send it to mhg@expanite.com.

Thank you to everyone who gave both positive and critical comments. We strive to improve the way we work and cannot do that without your honest feedback.